

How to Redeem your e-MCO via Redemption Machine

Step 2: Select your language: English, Simplified Chinese, Traditional Chinese, Korean or Japanese

The image shows a screenshot of a website interface for selecting a ticket type. At the top, there is a header with the text "きっぷの種類をお選びください" (Please select the type of ticket). Below this header, there is a language selection bar with four buttons: "ENGLISH", "简体中文" (Simplified Chinese), "繁体中文" (Traditional Chinese), and "한국어" (Korean). This bar is highlighted with a red rectangle. Below the language bar, there are several large buttons for ticket types: "指定席" (Reserved Seats), "自由席" (General Seats), "新幹線回数券・割引きっぷ など" (Shinkansen Return Tickets, Discount Tickets, etc.), and "乗車券 / 普通回数券 / 入場券" (Fare Tickets, Ordinary Return Tickets, Entrance Tickets). To the right of these buttons, there are smaller buttons for "予約したきっぷのお受取り" (Pickup of reserved tickets), "時刻検索からきっぷ購入" (Purchase tickets from time search), and "回数券等で指定席予約 / 指定席の変更" (Reservation of reserved seats with return tickets / Change of reserved seats). At the bottom, there is a button for "定期券" (Regular Tickets) and a "白黒表示" (Black and White Display) button.

きっぷの種類をお選びください

ENGLISH 简体中文 繁体中文 한국어

指定席
・新幹線指定席
・在来線指定席

予約したきっぷのお受取り

自由席
・新幹線自由席
・在来線自由席

時刻検索からきっぷ購入

乗換列車もラクラク検索!

新幹線回数券・割引きっぷ など

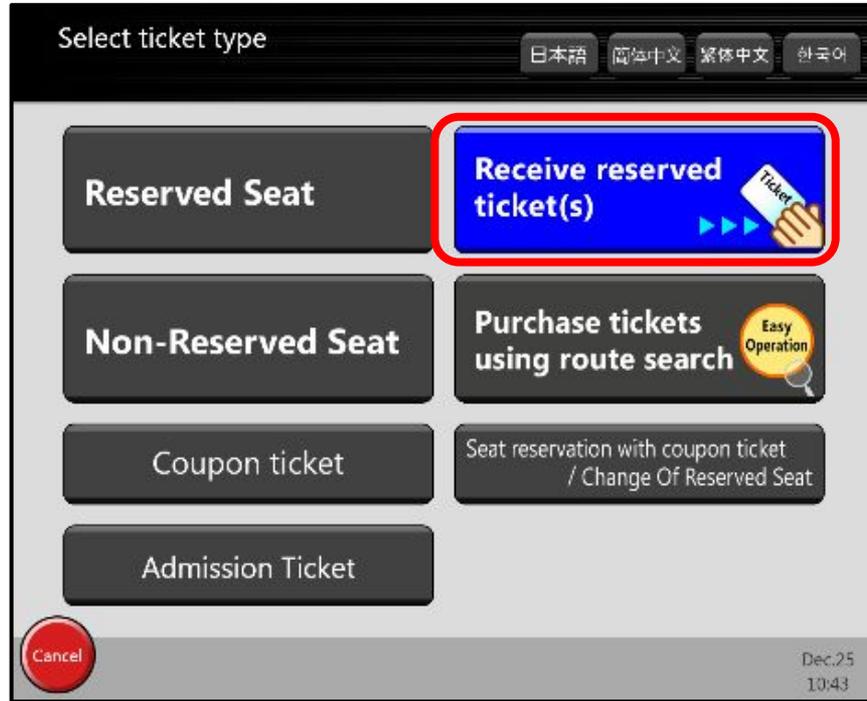
回数券等で指定席予約 / 指定席の変更

乗車券 / 普通回数券 / 入場券

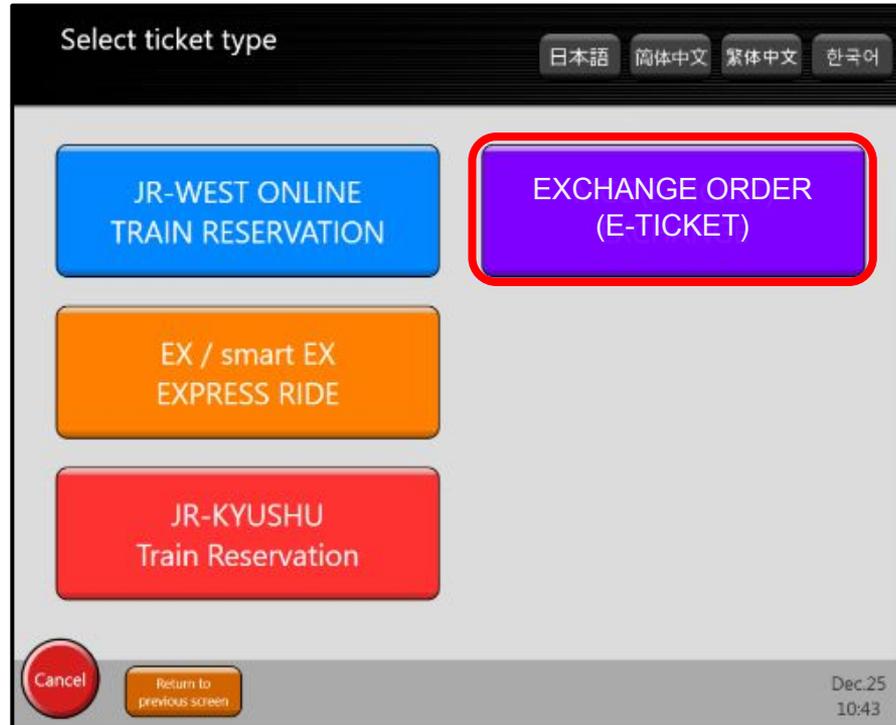
定期券

白黒表示

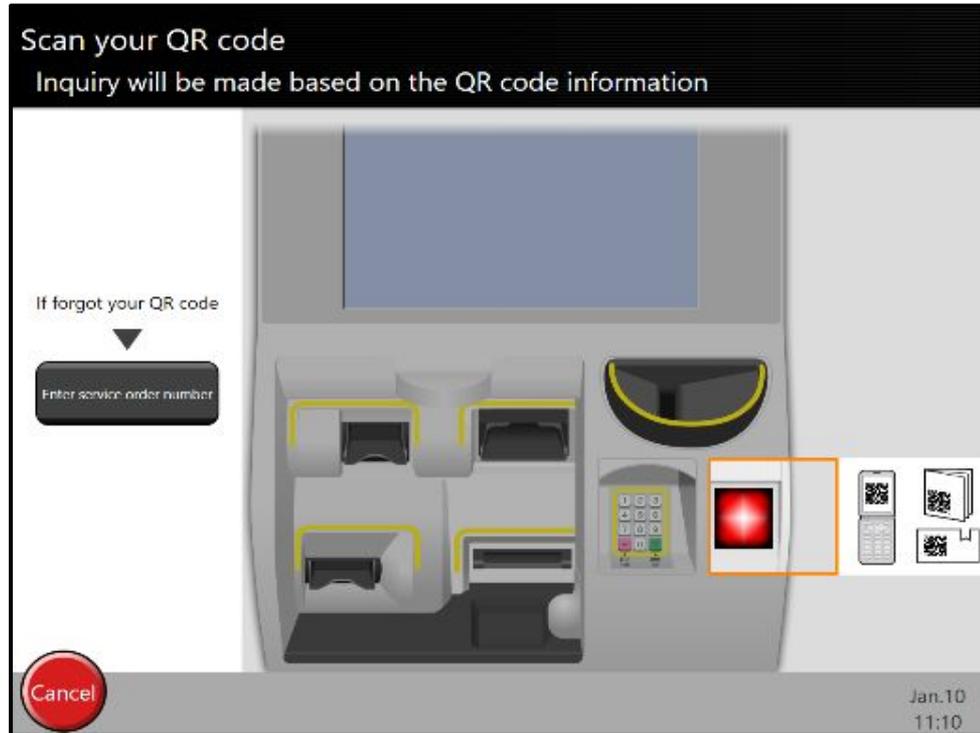
Step 3: Select 'Receive Reserved ticket(s)'



Step 4: Select 'Exchange Order (E-Ticket)'



Step 5: Scan your QR code



Step 6: Select your departure date

Select the start date

	Sun.	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.
Dec.						Today	26
	27	28	29	30	31		
Jan.						1	2
	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	18	19	20	21	22	23
	24	25					

Cancel

Nov.20
19:12

Step 7: Confirm your JR Pass eligibility and agree to the terms of collecting of personal information

Please confirm

Confirm the following conditions before exchanging MCO(E-TICKET)

MCO(E-TICKET) can only be exchanged for visitors to Japan.
To exchange, you need to meet the following two conditions.

- Holding a passport issued by a country other than Japan.
- Having entered Japan with a Temporary Visitor entry status.

Note that you will not be able to use a MCO(E-TICKET) if you do not meet the conditions above.

If you meet the conditions above, press Confirm.

Confirm

Cancel

Jan.10
11:50

Please confirm

Purposes for collecting personal information

Personal information collected will be used for the following purposes.

- Receiving tickets reserved
- Confirming your identity when exchanging MCO(E-TICKET)

West Japan Railway Company

If you agree to the terms above, press Agree.

Agree

Cancel

Jan.10
14:20

Step 8: Scan your passport by placing the photo page on the reader

If your passport does not have an IC chip, please proceed to the JR Pass ticket office to redeem the ticket



Step 9: Press confirm to complete redemption

If OK, press Confirm

Service order number	MNN123456789012
Ticket type	J R - W E S T R A I L P A S S
Validity period	Dec.26 - Dec.29

Cancel

If OK 

Jan. 10
11:23

Step 10: Enter the gate and start your journey!

